

Cellimage LLC.

Cellular Paging Solutions

TruePage -User Manual

Version 2010-March-21

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1.0 PRODUCT DESCRIPTION

TruePage is a mobile application that enables a smart cell phone to become a paging device.

TruePage eliminates the need to carry an Pager device for mission critical personnel. In addition, it allows your mobile phone to become a reliable paging device. With TruePage, your pager number is the same as your mobile number. A TruePage device will respond to a specific paging SMS messages received. A pager/SMS message can be sent from a mobile phone, another TruePage App or E-mail-to-SMS.

Other alerting devices exist but require complicated configurations.. The rules associated with these configurations can be very challenging and discourage users from benefiting the full alerting capabilities.

TruePage is a very intuitive easy to use application with minimal configuration requirement. A text/SMS message sent to the TruePage App will persistently alert the user until it is positively acknowledged.

TruePage is a multimodal communication application. Once a pager message is received, the user can respond back with a reply, a phone call, SMS, MMS or by sending an e-mail, all within the framework of the TruePage App

TruePage can also be used for instant messaging with another TruePage client.

2.0 FEATURES

- ✚ Acts as a paging device
- ✚ Ready to use – requires minimal configuration
- ✚ Easy to use navigation - menus and screens
- ✚ Provides persistent alerts that are configurable. Alerts are continuous until the user dismisses the alert
- ✚ Multiple alerting modes – audio tune, vibrate, LED and pop-up screen
- ✚ App auto-starts when the device is turned on
- ✚ Detailed history of the received messages – time stamps, phone number and data
- ✚ Permanent store of configuration information
- ✚ Non-volatile store of message history
- ✚ Detailed statistics on the various messages – Count of TOTAL, NEW, VIEWED
- ✚ Messages are marked as VIEWED or REPLIED
- ✚ Reply and acknowledge-reply capability
- ✚ Two keystroke replies to received messages.
- ✚ Auto-reply capability
- ✚ Responses can also be in the form of Phone, E-Mail, SMS or MMS
- ✚ Other phone functionality such as phone, e-mail, SMS etc. remains unaffected
- ✚ Address book look up to easily enter phone numbers

 No additional services are required from your service provider

3.0 SUPPORTED DEVICES

Supported for the latest BlackBerry devices is available. The following devices OS is currently supported:

Blackberry OS Version 4.2.1
Blackberry OS Version 4.6.0
Blackberry OS Version 4.7.0

Both GSM and CDMA versions of BlackBerry are supported

4.0 INSTALLATION



1. Desktop installation
2. Over the Air (OTA) installation


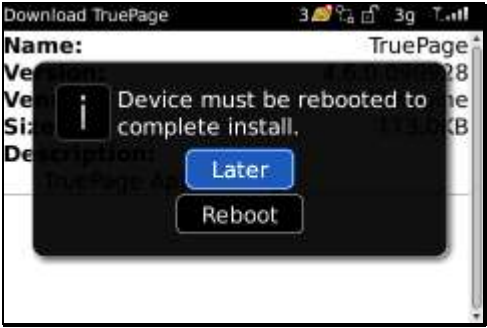
5.0 Over the Air (OTA) Installation



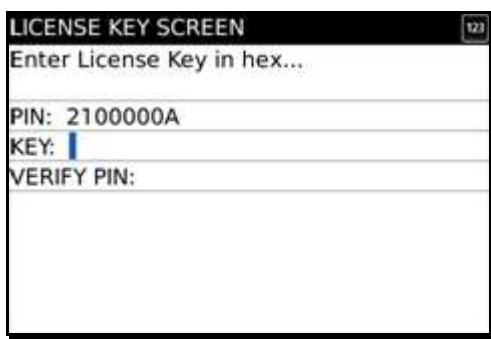
5.1 Requirements

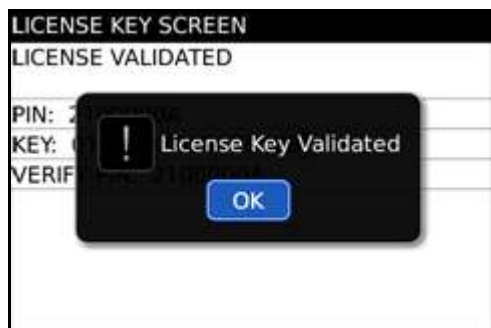
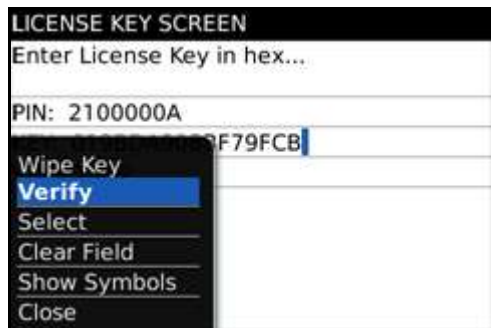
To install the application OTA you will require that the Blackberry device has **Data capability and Internet connectivity**.

5.2 Installation Steps

	<ol style="list-style-type: none">1. Start the BlackBerry Internet Browser2. Go to www.surecel.com and click on TruePage BlackBerry button
	<ol style="list-style-type: none">3. Depending on your service provider, select the correct version of software. <i>For GSM devices e.g. for AT&T and T-Mobile select the GSM versions</i> <i>For CDMA devices e.g. for Verizon and Sprint, select the CDMA versions.</i>4. Select the correct version of the Application based on the BlackBerry OS version. <i>e.g. if you BlackBerry has OS version 4.6.0, you can either use Version 4.6.0 or Version 4.2.1</i>5. Click on the button to download the App.

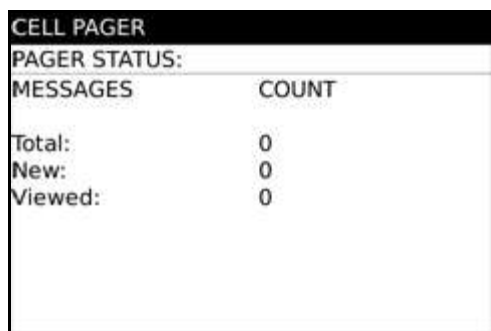
	<p>6. The App starts downloading. Once the App has successfully downloaded, it will run.</p>
	<p>7. You may be asked to reboot the device. If so click on the Reboot button to reboot the device</p>
	<p>8. You may see some Blackberry Firewall Setting screens requesting permission to allow the application access privileges.</p> <p>9. You may be asked this question upto three times. In each case:</p> <p><i>Check mark (✓) for Don't ask this again for all sms_receive connections</i></p> <p><i>Select and click on the Allow this connection</i></p>

 <p>The image shows a BlackBerry Applications screen. At the top, it says '0103' and 'Fledge Simulated Network'. Below the 'Applications' header, there is a grid of application icons. The 'TruePage' icon, which features a blue circle with a white 'P' and a blue 'P' next to it, is located in the bottom right corner of the grid.</p>	<ol style="list-style-type: none"> 10. You will also see the application icon in the BlackBerry Download Folder. 11. Click on the TruePage icon to activate the application and bring it to the foreground.
 <p>The image shows a 'LICENSE KEY SCREEN' dialog box. It has a black background with white text. The text reads: 'LICENSE KEY SCREEN', 'Enter License Key in hex...', and 'To use Temporary License exit out of the LICENSE KEY SCREEN'. There is a blue 'OK' button at the bottom.</p>  <p>The image shows the 'LICENSE KEY SCREEN' form. It has a black header with 'LICENSE KEY SCREEN' and a small '123' icon. Below the header, it says 'Enter License Key in hex...'. There are three input fields: 'PIN: 2100000A', 'KEY: ' (with a blue cursor), and 'VERIFY PIN: '.</p>	<ol style="list-style-type: none"> 12. TruePage has a product activation Key. TruePage comes with a temporary 60 day Evaluation License that allows full functionality 13. You will see the LICENSE KEY SCREEN. 14. A Temporary License Dialog Box also appears. 15. Click OK on the Dialog Box and you can start using the App with the Temporary License. 16. This will bring you to the LICENSE KEY SCREEN. <i>This screen will display the device PIN, KEY and Verify Fields</i>

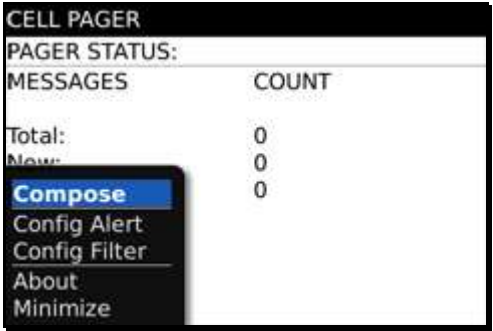
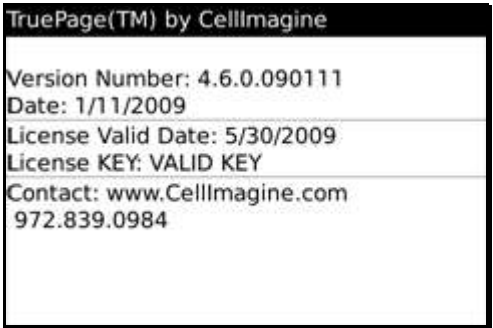


If you DO NOT have Activation Key skip steps 16 and 17. You will use the built in Temporary Key

17. If you have already obtained a valid **Activation Key**, enter it in the **KEY:** field on the **LICENSE KEY SCREEN**.
18. Next from the Menu select **Verify** to validate and install the Key.
19. Exit out of the LICENSE KEY SCREEN



20. Once you exit out of the License Key Screen, you will see the **Main Screen**

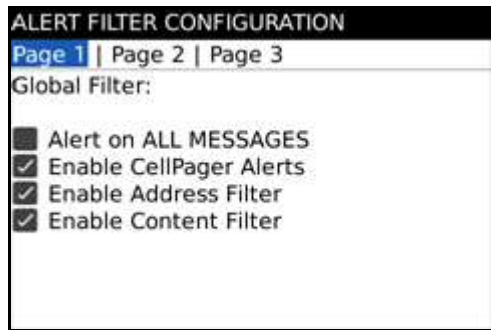
	<p>21. Go to the About Screen. From the Main Screen select the About menu</p> <p>22. Make sure your installation and Activation Key or Temporary License is valid.</p>
	<p><i>If you are using a Temporary Key, the License Valid Date will be for 60 days from the date of installation.</i></p>

To obtain a Product Activation Key: From the **LICENSE KEY SCREEN**, copy down you Device **PIN** and e-mail it sales@CellImagine.com. CellImagine will send you a Activation Key based on the PIN number.

Once you have obtained a Key, you can navigate to the **LICENSE KEY SCREEN** to enter it to enable your TruePage App.

5.3 TruePage Configuration

Few more configurations and you are ready to go! First you need to configure the Pager Filter configurations. The Filter determines what messages will alert you persistently.



23. Go to the **ALERT FILTER CONFIGURATION** Screen.

Main Menu->ConfigFilter

24. On **Page 1** (Tab 1) configure the **Global Filter** values as shown

*All except **Alert on ALL MESSAGES** should be checked.*

25. From the Menu **Save** the settings

Notes:

Alert on ALL MESSAGES. All text messages are treated as Paging messages.

Enable CellPager Alerts. All messages from another TruePage app are treated as pager messages (Peer-to-Peer paging)

Enable Address Filter. Any sender address specified on screen **Tab/Page 2** will cause a paging alert. Up to 5 sender addresses (including Short Codes) can be configured in screen **Page 2**.

Enable Content Filter. This allows filtering of a message for keyword(s) to trigger a paging alert. Up to 5 keyword can be configured on **Page/Tab 3**

By default the, **Enable CellPager Alerts**, **Enable Address Filter** and the **Enable Content Filter** are turned on.

ALERT FILTER CONFIGURATION

Page 1 | **Page 2** | Page 3

Sender Address Filter:

Number_1: 10101

Number_2: 9725551212

Number_3:

Number_4:

Number_5:

26. On **Page 2** (Tab 2) configure the **Sender Address Filter** values.
27. If you want to be alerted by a message from a **specific number**, enter the number here.
28. Up to 5 numbers, partial numbers or **SHORT CODES** can be entered.

*For e.g. any SMS from a number containing **10101** will cause a Pager alert*

29. From the Menu **Save** the settings

ALERT FILTER CONFIGURATION

Page 1 | Page 2 | **Page 3**

Message Content Filter:

Keyword_1: IMPORTANT

Keyword_2: URGENT

Keyword_3:

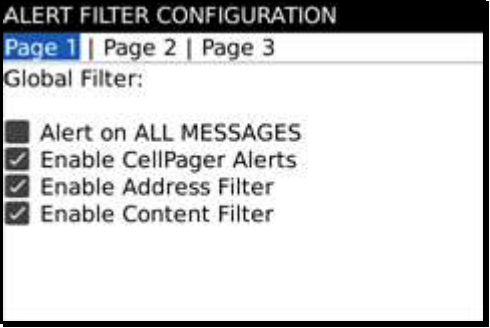
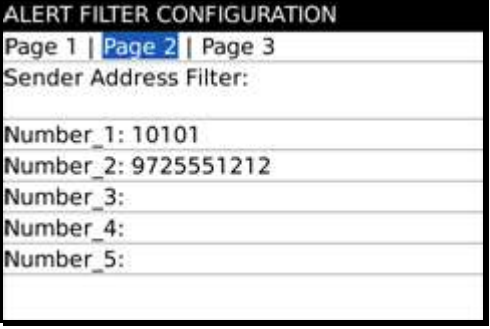
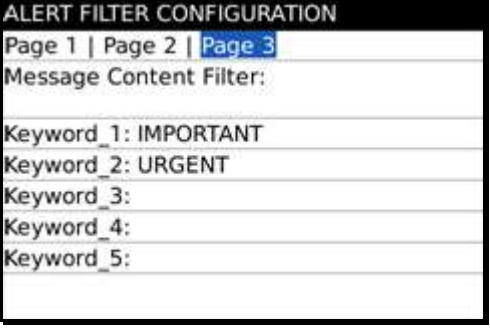
Keyword_4:

Keyword_5:

30. On **Page 3** (Tab 2) configure the **Message Content Filter** values.
31. If you want to be Alerted by a message from a specific **keyword**, enter here.
32. Up to 5 keywords can be entered here. The words are case **insensitive**

*For e.g. any SMS message containing **IMPORTANT** or **URGENT** will cause a Pager Alert*

33. From the Menu **Save** the settings

	<p>34. Go to the ALERT FILTER CONFIGURATION Screen. <i>Main Menu->ConfigFilter</i></p> <p>35. On Page 1 (Tab 1) configure the Global Filter values as shown</p> <p><i>All except Alert on ALL MESSAGES should be checked.</i></p> <p>36. From the Menu Save the settings</p>
	<p>37. On Page 2 (Tab 2) configure the Sender Address Filter values.</p> <p>38. If you want to be Alerted by a message from a specific number, enter the number here.</p> <p>39. Up to 5 numbers, partial numbers or SHORT CODES can be entered here.</p> <p><i>For e.g. any SMS from a number containing 10101 will cause a Pager alert</i></p> <p>40. From the Menu Save the settings</p>
	<p>41. On Page 3 (Tab 2) configure the Message Content Filter values.</p> <p>42. If you want to be Alerted by a message from a specific keyword, enter here.</p> <p>43. Up to 5 keywords can be entered here. The words are case insensitive</p> <p><i>For e.g. any SMS message containing IMPORTANT or URGENT will cause a Pager Alert</i></p> <p>44. From the Menu Save the settings</p>

5.4 Verification

Configure the TruePage app to **Enable CellPager Alerts**, **Enable Address Filter** and **Enable Content Filter**.

1. From the TruePage application send a Pager message to itself (your own device number). The TruePage application should trigger (become active) and provide audio, vibrate and screen alerts.
2. On the **Message Content Filter** screen specify **Keyword_1:** to **Important**. Save the **Tab/Page2** screen. Now switch the Blackberry device to the Messaging folder/application, and send a SMS text message to yourself. If your SMS text message contains the word **important** then your TruePage will alert you on the receipt of the message. If your SMS text message does not contain the keyword **important**, the TruePage ignores the received message and provides no persistent alert.
3. In your **Sender Address Filter** screen, configure another mobile device number. Again save the Tab/Page 2 screen by clicking on the Save menu item. Next send a SMS text message to your device from the other device. Your TruePage application should persistently notify you when the SMS message is received.

6.0 DESKTOP INSTALLATION

6.1 Requirements

To install the application from the desktop you will require the following:

1. Desktop Manager installed on your PC. You can obtain the Desktop Manager software from RIM.
2. USB cable to connect from your PC to your Blackberry device.
3. TruePage application software. The zip file contains the following application files:

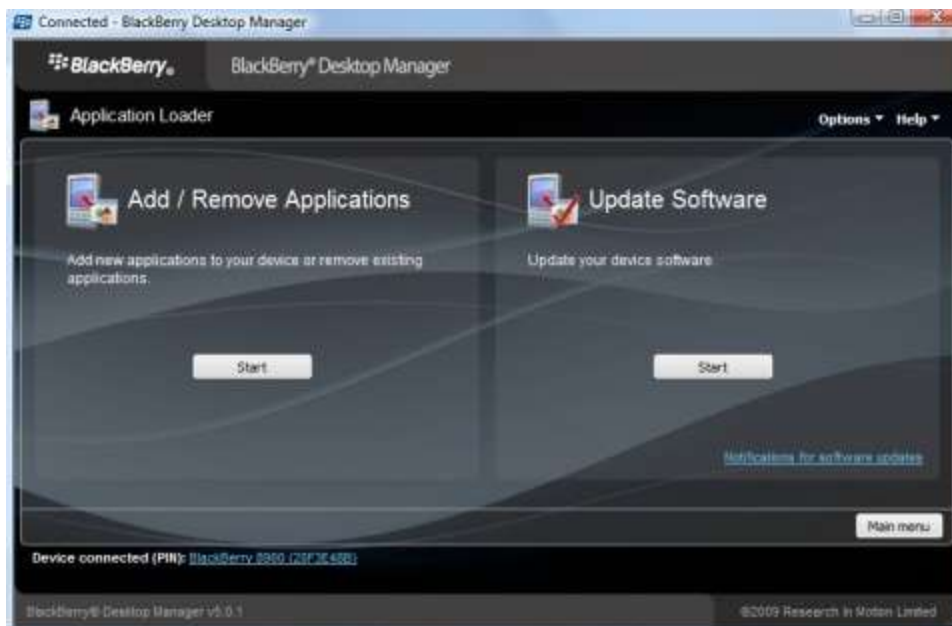
SMSReceive.alx
SMSReceive.cod

6.2 Installation Steps

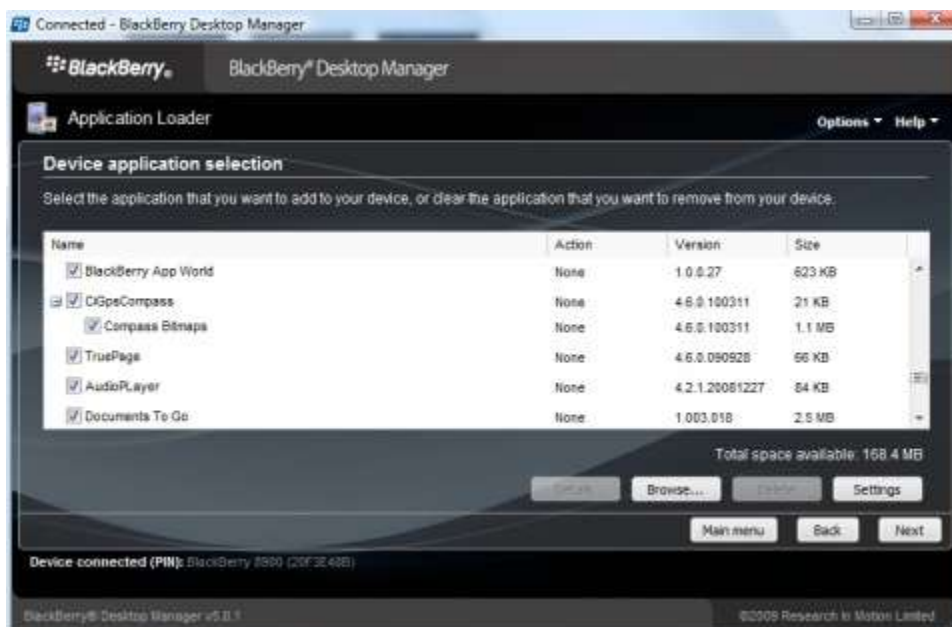
1. Unzip the files to your Blackberry Application directory
C:\Blackberry Desktop Software\Application
2. Start the Desktop Manager
3. Connect the BlackBerry device to the PC using the USB cable
4. Connect the BlackBerry device to the PC using the USB cable



5. Click on the **Application Loader**



6. Click the **Start** button on the Add/Remove pane



7. Click the **Browse** button and browse to the Application directory and select the TruePage application

8. On the **Device Application Selection** wizard, **Check mark (✓)** the TruePage application and click the Next button

9. When installation is complete, click the Close button to exit the wizard

10. The BlackBerry device will restart and TruePage application will autostart.

If you get any of the following error messages, take the appropriate action to correct it

6.3 Application Loader Error Messages

Insufficient application space

This message appears if your BlackBerry® device does not have enough available memory to add the applications that you have selected. Select fewer applications to add to your device or delete messages and organizer data from your device to increase available memory.

No additional applications designed for your device were found

This message appears if you try to add an application that is not compatible with your device or is already on your device.

IMPORTANT: Verify that you have the latest version on the Blackberry Desktop Manager. If not, download and install the latest version from the Blackberry web page on to your PC.

The device is unable to accommodate the requested configuration

This message appears if your device does not have enough available memory to add the applications that you have selected. Select fewer applications to add to your device or delete old messages and organizer data from your device to increase available memory.

11. You will also see the **TruePage** application icon on the BlackBerry screen



12. If necessary checkmark to accept the permissions for the SMS message firewall

13. When the TruePage application is started, the BlackBerry OS may displays a SMS message warning prompt

Do you want to allow the application to act as a server?

Don't ask again for all sms connections – checkmark

Allow this connection

Deny this connection

Click on the **allow this connection button**.

7.0 USER MANUAL

7.1 MAIN SCREEN

From the Blackberry main screen navigate to the **Downloads** folder and locate the TruePage application icon. Click on the TruePage icon to activate the application.



BlackBerry Downloads folder

The main screen is as shown in the below:

TRUEPAGE	
PAGER STATUS: cdma	
MESSAGES	COUNT
Total:	5
New:	0
Viewed:	5

Main screen

The main screen shows the TruePage message status. This includes the **Total**, **New** and **Viewed** message counts. The New message count is the count of new messages that have not been viewed. The **Viewed** message count is a count of the messages that have been viewed. These statistics are non-volatile and are not lost when the device is turned off.

7.2 MAIN SCREEN MENUS

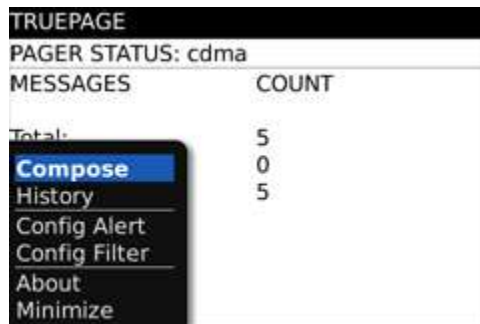
The menu options on the main screen are:

Send – to send a new pager message

History – to view the history of the stored messages

Configure – to primarily configure the Pager notification options

Minimize – to minimize the TruePage Application.



7.3 ALERT CONFIGURATION SCREEN AND MENU

The **Config Alert** screen and menus are used to configure the alert notifications options when an incoming paging message is received.

The notification provided by TruePage is multimodal. To enable a particular type of notification, simply select it by check marking.

The **Enable LED** turns on the LED notification. The LED normally flashes Green. When a pager message is received, if enabled, the LED flashes red every 2 seconds.

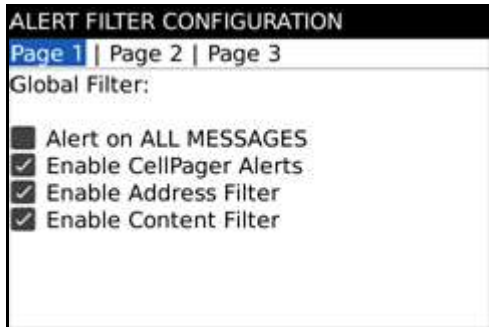
Enable Tune enables or disables the notification tune to be played. **Enable Tune** can be enabled by placing a check mark.

Enable Vibrate enables the phone to provide vibration alerts when a pager messaging arrives.

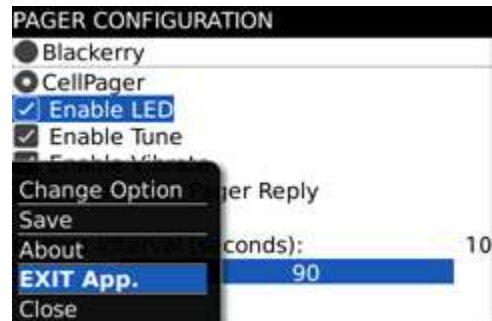
The **Enable Auto Pager Reply** option allows you to send an automatic pager reply to incoming pager message. When this option is checked, as soon as you accept an incoming pager message (by clicking O.K. on the pop-up dialog box) an automatic reply is sent back to the original paging party.

The **Repeat Interval** specifies the frequency of the notification for the alerts. You can select the values from a drop down list. For e.g. if 5 seconds is selected, the tune, vibrate and LED blinking alerts will repeat every 5 seconds

The **Tune Volume** is used to specify the volume level for the tune. The volume range varies from 0% to 100% can be adjusted on the slider bar using the navigation ball. **To set the Tune volume, adjust the slider bar with the navigation ball and click on it to set the value.**



Alert Config Screen



Alert Config Menu

The configuration menu gives you options to change and save the various notification settings.

7.4 PAGER FILTER CONFIGURATION SCREENS AND MENUS

The **Config Filter** screens and menus are used to configure the filters that will determine which text messages are to be treated as pager messages. The message filters are simple to configure but provide very complex filtering capability. With the various combinations of filtering options very powerful message filters can be constructed for powerful Paging applications.

The Filter configuration screen has 3 tabs or pages.

Tab/Page 1 configures the **Global Filter** parameters. The Global Filter allows selective enabling or disabling the following conditions:

The **Alert on ALL MESSAGES** is used to provide pager alerts for all incoming text messages. It is enabled by placing a Check mark. In this case, all incoming text messages are treated as Paging messages.

If the **Enable CellPager Alerts** is checked, then all incoming message from another TruePage application will cause a pager alert (Peer-to-Peer paging)

The **Enable Address Filter** is used to enable or disable paging alerts for specific Sender Addresses configured on Tab/Page 2. Any sender address specified on screen **Tab/Page 2** will cause a paging alert. Up to 5 sender addresses (including Short Codes) can be configured in screen **Page 2**.

Enable Content Filter allows filtering of an incoming message for keyword(s) to trigger a paging alert. Up to 5 keywords can be configured on Page/Tab 3

By default the, **Enable CellPager Alerts**, **Enable Address Filter** and the **Enable Content Filter** are **turned on**.

ALERT FILTER CONFIGURATION

Page 1 | Page 2 | Page 3

Global Filter:

- ☐ Alert on ALL MESSAGES
- ☒ Enable CellPager Alerts
- ☒ Enable Address Filter
- ☒ Enable Content Filter

Global Filter Screen

ALERT FILTER CONFIGURATION

Page 1 | Page 2 | Page 3

Sender Address Filter:

Number_1: 10101

Number_2: 9725551212

Number_3:

Number_4:

Number_5:

Sender Address Filter

The **Alert Filter configuration menu** gives you options to change and save the various filter settings.

TAB/Page 2 Sender Address Configuration

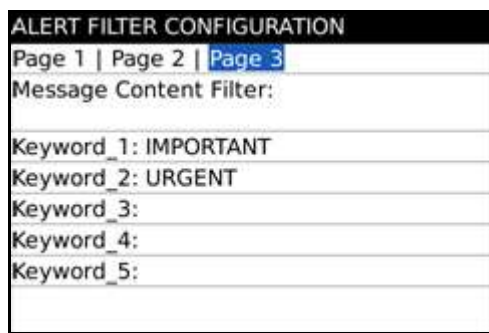
You can configure up to 5 Sender Addresses. The sender address is matched against the calling party number in a incoming message. The Sender address numbers can be **fully qualified numbers**,

partial numbers or **SHORT CODES**. If partial numbers are specified for e.g. if **972** is entered, then any sender address that has the **substring 972** will trigger an alert. This includes all numbers with **area code 972** and any number with **xxx972xxx** embedded in it.

If multiple numbers are configured, the filter tries to match each configured number to the calling party address successively. When a match is found, an alert is triggered. If no match is found for all the 5 numbers then no alert is generated.

TAB/Page 3 Message Content Filter Configurations

Message Content Filters are used to trigger pager alerts based on the keywords in a message. The filter allows 5 keywords strings to be configured. Consider an example with the two words **Important** and **urgent** configured. If this filter is enabled, for any incoming message containing the word **important** or the word **urgent**, then a pager alert is generated. The keywords are **case insensitive**. In general, the content filter will sequentially match keywords 1 to 5 with an incoming message. If a match is found an alert is generated. If no match is found then no alert is generated.



Message Content Filter



Filter Menus

7.5 ABOUT SCREEN

The **About** screen provides useful information about the application such as version number and the build date. The License Valid date shows the date until which the license is valid. After that date the TruePage will not send paging messages. Please contact: **sales@CellImagine.com** to renew your license.

TruePage(TM) by CellImagine
Version Number: 4.6.0.091008
Date: 10/8/2009
License Valid Date: 12/2/2009
License KEY: NO KEY
Contact: www.CellImagine.com

About Screen

7.6 SEND SCREEN AND MENU

The **Send Screen** is used to send a page message to another device with TruePage client, Mobile device or a Paging server.

To send a pager message:

1. Enter the mobile number (or the pager number) in the **To:** field. You can also select the phone number from your BlackBerry PIM Contact list (address book).

Send Screen

Send Screen Menu

2. Next, in the **Message:** field type in the message you want to send and click on the Navigation ball to bring up the Send menu.

3. To select a contact from the address book, on the Send screen menu, click the navigation ball. This will bring up the Pager Send menu with the **View Contact** menu item. Click on View Contact to invoke the address book.

4. The contacts in the address book will be displayed in the **FIND:** Screen.

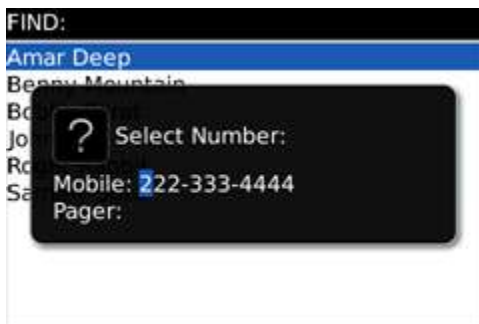


Contact Find Screen

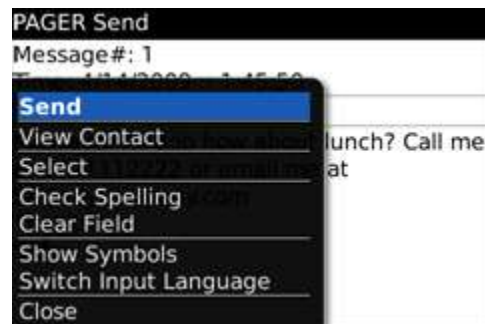


Search substring and View Menu

5. You can type in the search string on the **FIND:** bar to quickly locate your contact.
6. Highlight the contact item in the ListField and click on the navigation ball to show the **View number** menu.
7. Click on the **View Number** to display the **Select Number** pop-up dialog box with the cell number and the pager number as shown in the screen below.



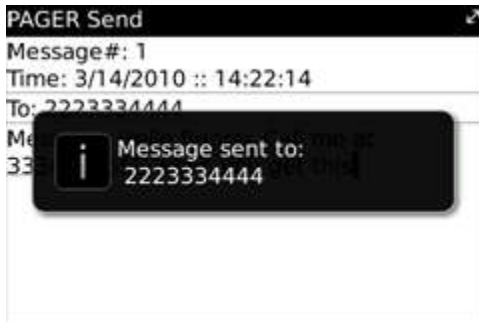
Select Number dialog box



Pager Send menu

8. The Select Number dialog box displays the **Mobile:** and the **Pager:** number fields. Highlight the required number and then select it by clicking the navigation ball.
9. The selected number is automatically inserted into the **To:** field of the pager Send or Reply Screen.
10. Next type in the message you want to send in the **Message:** field.
11. Click on navigation ball or the menu button to bring up the **Send** menu as shown below.
12. Click on Send menu item to send the message. A Message sent to: pop-up status box will display for a short while to confirm that the message has been sent.

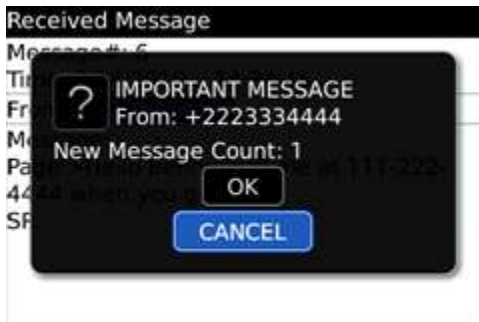
The application will make some basic checks to ensure the required fields are present such as the **To:** field and the **Message:** field is not empty. It also checks that the radio is on and the signal strength is sufficient to send the pager message.



Message sent pop-up screen

7.7 RECEIVE SCREEN AND MENUS

When an incoming message is received, the TruePage switches to the **Received Message** Screen and displays a pop-up dialog box as shown below.



Incoming Message alert dialog screen



Receive Message screen

The TruePage will also alert continuously using all configured alert modes until the user positively acknowledges by pressing the **Yes** button. Doing so dismisses the Dialog box and rest of the alerts for that message. The **Received Message** screen is then displayed.

The Received Message screen shows the message number, timestamp for the message, the sender address and the message data.

7.8 REPLY SCREENS AND MENUS

The Received Message menu is comprehensive. This is what really distinguished the TruePage application making it an extremely powerful tool.

The full menu options are **Reply**, **Reply-Ack (Acknowledge)**, **CALL**, **PIM Call**, **Save** and **Close**. To reply with a pager message, use the **Reply** or the **Reply-Ack** options. These menus can be invoked by clicking on the navigation ball.

Instead of responding back to a pager message with a **Reply** or **Reply-Ack**, which is really a pager response message the user can take the following actions:

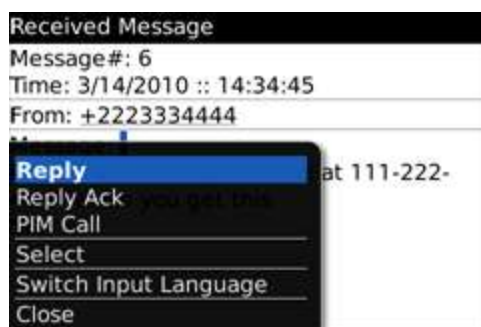
1. Using the **CALL** menu option, respond back by placing a phone call to the paging party – call the **From:** address.
2. Using the **CALL** menu option, if the pager message contains a **phone number**, the user can call **that number** embedded in the message.

The fourth menu option allows the user to access the BlackBerry address book to enable the following functions

The PIM CALL menu item – the user can respond in multiple ways by looking up the phone number in the Address Book (PIM).

1. Select a person/entry from the address book
2. Send an Email to the person or
3. Call any of the phone numbers for the person listed in the entry. For e.g Work number, Home number, Mobile number, Pager Number or
4. Send a SMS Text to that person/entry or
5. Send a MMS message to that person/entry

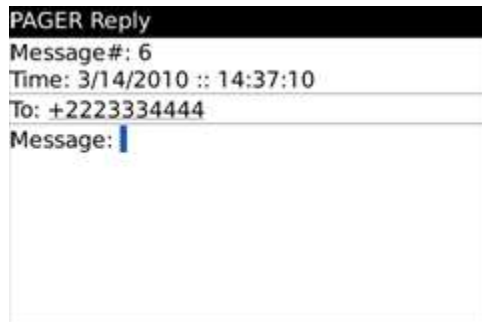
The user also has the option of saving the numbers in the received message using the **Save Address** menu item. If the received message data has a valid telephone number, the user has the option of saving this number also.



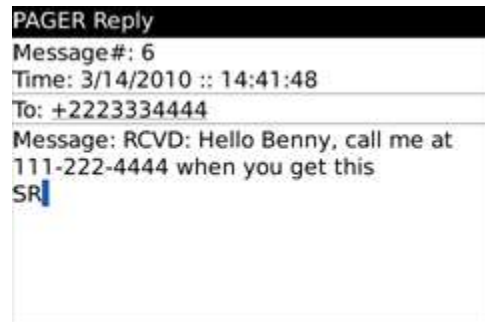
Received Message menu

Each of these menu items are described below in detail.

1. **Reply** - takes you to the Reply Screen. The **Message** field is empty. The user can manually type in the message to be sent back.



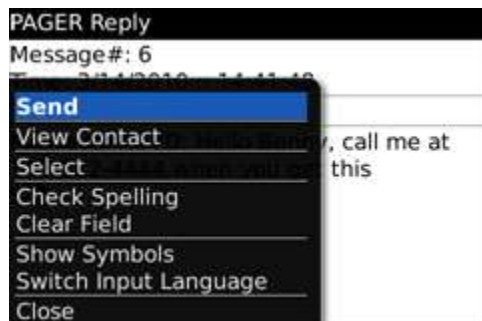
Pager Reply Screen



Pager Reply Ack Screen

2. **Reply-Ack** – takes you to the Reply-Ack screen. The **Message** field echoes the received message with the word **RECVD:** pre-fixed to it. This saves the user from tedious typing in situations where that is not possible. You can let the paging party to know that you have received the page (positive acknowledgement).

3. Either the **Reply** or the **Reply Ack** messages can now be sent invoking the **Send** menu item on the PAGER Reply screen.



Reply menu

4. The menu options are:

Send – to send the reply message

View Contact menu item – In case you want to **forward the message** to some else, then use this menu item to select a new the **To:** address from the contact list.

The View Contact menu is context sensitive. The selected address is placed in the field that is active. If the cursor is in the To: field, then the selected address is placed in the To: field.

If you want to embed a telephone number in your Message text, place the cursor in the Message field.

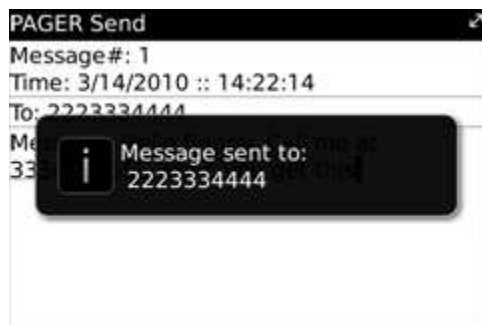
5. The other menu items are helpful for composing or editing a message.

7.9 MESSAGE SENT POP-UP SCREEN

By clicking the **Send** menu item the message will be sent.

The application will make some basic checks to ensure the required fields are present such as the To: field and the Message field is not empty. It also checks that the radio is on and the signal strength is sufficient to send the pager message.

A message sent status will be shown on a pop-up dialog box.



Message sent pop-up dialog

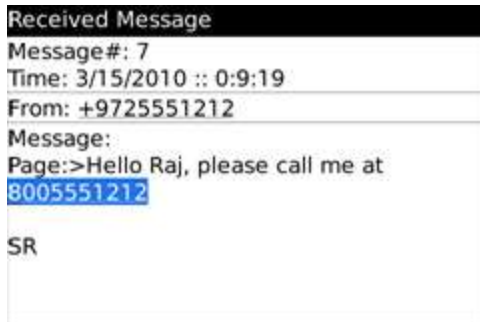
If the checks fail, a **Message NOT sent** pop-up dialog box is displayed.

7.10 CALL MENU AND SCREENS

The **CALL** menu item on the Received Message screen is convenient if the user needs to place a call to either the paging party or any telephone number embedded in the received message.

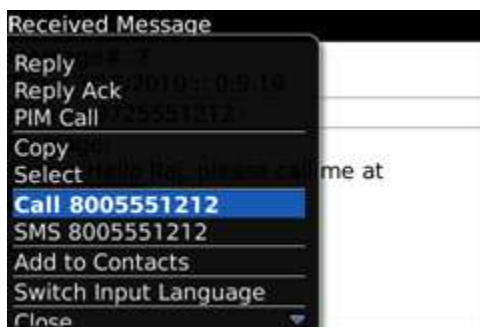
As an example, suppose Alice needs to call Bob but does not know his number. She is in a situation where she is unable to write down a telephone number (e.g. in the car). Alice calls her office and request John to send her a TruePage message with Bob's phone number. Once Alice receives the page, she can either – call Bob directly using the embedded number or save Bob's number in her address book.

1. The figure below shows a message with a phone number embedded in the message.



Received Message with phone number

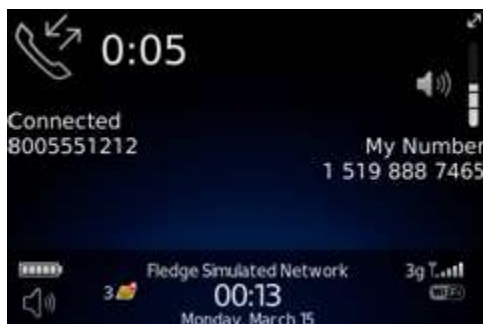
2. Pressing the navigation ball or the menu key brings up the Received Message menu as shown below.



Received Message menu

3. Select the CALL menu option to place a call.

4. A phone call is placed to the selected number. If the call is successful, the **Connected screen** is displayed.



Call Connected Screen

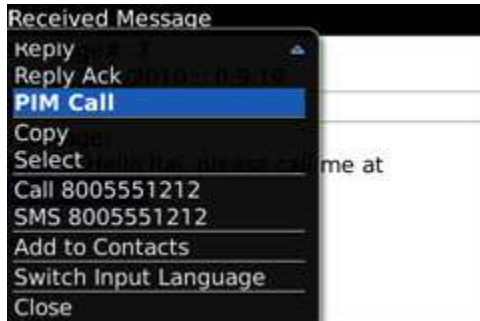
5. Upon completion of the call, hang up the call (disconnect button). Next, click on the Escape key to return to the TruePage application.

6. If for any reason you navigate out of the CellPage application simply navigate back in from the BlackBerry home screen.

7.11 CALL PIM SCREEN AND MENUS

Upon receipt of a pager message, at times, the user may want to place a call to contact in the Address Book.

For this purpose, from the Received Message menu, the user can also access the Address book and call any number in the address book.



Received Message menu



Open Address Book: dialog screen

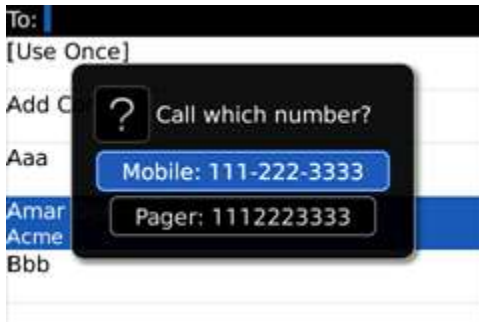
1. To do this, select the **PIM Call** menu item.
2. This will bring up the **? Open Address Book:** Dialog screen.
3. Click **Yes** to continue. This will take you to the Address Book in the compose mode as shown below:



Address Book Compose

4. Click on the BlackBerry menu key to bring up the Address book menu as shown below:
6. Depending on the service features the user has, the user can either call a number, send e-mail to the contact, send a SMS or send a MMS.
7. Select the menu option to call the contact e.g. **Call Amar Deep**.

8. This operation will bring up a dialog screen with the various numbers you can call.



Calling Number dialog

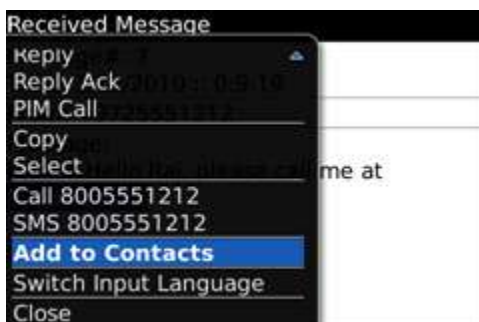
9. Upon completion of the call, hang up the call. Next, click on the Escape key to return to the TruePage application.

10. If for any reason you navigate out of the TruePage application simply navigate back in from the BlackBerry home screen.

7.12 SAVE ADDRESS MENU AND SCREENS

The **Add to Contacts** menu item can be used to conveniently save either the paging party address or any telephone number embedded in the received message.

This menu option allows the user to save a telephone number in the BlackBerry Address book



Save Address menu option

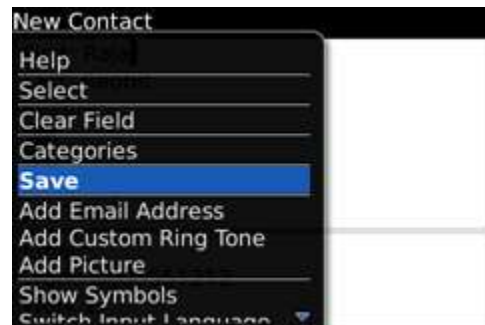


New Contact screen

1. Highlight the number that you want to save in the address book and select it by clicking on the navigation ball.
2. Select the **Add to Contacts** menu item.
2. This will bring up the **New Contact** screen. The BlackBerry address book is opened in the new Contact entry mode. The selected number is automatically inserted into the **Work:** field.



New Contact filled



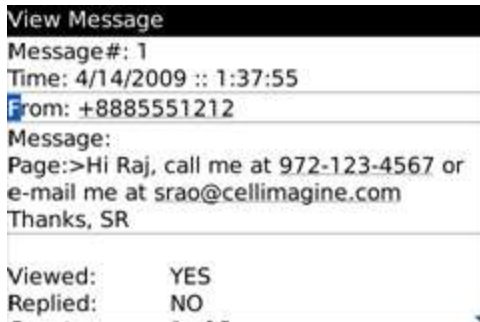
Save Menu

7. Fill in the required information such as First name, Last name or Company: etc.
8. The user can now **Save** the new address entry.
9. Exit out of the address book back into the TruePage application by clicking on the Escape key.

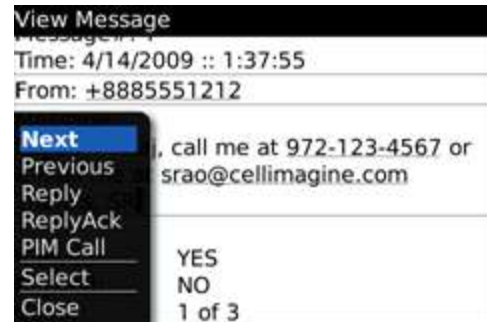
7.13 VIEW SCREEN AND MENU

The View Message Screen is used to browse the received messages. The View Screen can be accessed by clicking on the History option of the Main Screen menu. A history of the last **16** messages is stored in the non-volatile memory of the BlackBerry device.

The View Message screen displays the details of a received message. In addition, it also shows the status of the message such as viewed or replied. The status of each message is updated automatically.



View Message screen



View Message menu

You can quickly scroll up and down the stored messages using the navigation ball or the scroll wheel.

Additionally, the user can step through the stored messages by selected the **Next** or **Previous** items from the **View Message** menu.

The View Message menu items are also useful in replying to previously viewed messages that may or may not have been replied.

For convenience, all the menu options available on the **Received Message** screen are also available on the **View Message** screen. All deferred actions for a received message can be taken on the View Screen.

1. Just as in the Received Message screen, a **Reply** option or a **Reply Ack** option is available. See **section 5.7**
2. The Call menu option is described in **section 5.9**
3. The PIM Call menu option is described in **section 5.10**
4. The Save Address menu option is described in **section 5.11**

7.14 HELPFUL TIPS:

If you lose focus of your TruePage application for any reason or accidentally navigate out do not panic. Simply navigate back to the

Home screen->Applications->TruePage

icon and click on it to return to the application.